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# JEFFERY A. FAULKERSON

## EDUCATION

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1998	University of Tennessee	Knoxville, TN
<i>MSSW, Management and Community Practice</i>		
1991	University of Tennessee	Knoxville, TN
<i>BS, Social Work</i>		
1986 - 1991	University of Tennessee	Knoxville, TN
<i>24 credit hours completed in Communications/Public Relations through UT College of Communications</i>		

## EMPLOYMENT HISTORY

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2006 - Present	PRACTICAL SOLUTIONS	Wake Forest, NC
<i>Founder, President &amp; CEO</i>		

Provide professional writing, editing and consulting services to educational, governmental and nonprofit administrators. Offer a broad menu of services, including those related to program/organizational development, resource acquisition, evaluative research, fiscal management, public policy analysis, grassroots organization, social advocacy and nonprofit incorporation. Facilitate parent education and crisis intervention curriculums. Also design, produce and facilitate special college preparation presentations, programs and services (individuals and groups) for middle and high school students. Freelance writer of articles, essays and books.

2001 - 2005	Youth Opportunities Upheld, Inc.	Worcester, MA
<i>Project Director, Bruce Wells Scholars TRIO Upward Bound Program</i>		

Provided overall direction and management of a federally funded program that prepares 70 disadvantaged students for success at four-year colleges/universities. Coordinated after-school and Saturday tutoring program. Facilitated learning and life skills workshops. Scheduled visits to four-year colleges/universities. Oversaw monitoring, evaluation and reporting of participants' personal, educational and vocational progression. Wrote grant proposals in support of program operation and activities. Coordinated five-week summer residential college experience for participants on Clark University campus. Supervised full-time staff of three, part-time/seasonal staff of 12. Resigned August 2005 to become stay-at-home parent.

2000 - 2001	MA Department of Social Services	Arlington, MA
<i>Social Worker I, Assessment Unit</i>		

Conducted 45-day assessments on families to determine the need for casework services following episodes of abuse and/or neglect. Developed service plans in collaboration with case members, linking them with community resources if deemed appropriate and necessary.

1998 - 1999 Helen Ross McNabb Center Knoxville, TN  
*Staff Development & Information Coordinator, Human Resources Dept.*

Conducted assessments of staff development needs. Designed, scheduled, coordinated and facilitated training for approximately 350 Center personnel. Created and managed Staff Training and Development database for auditing purposes. Wrote grant proposals and prepared budgets to leverage support, funding and in-kind donations for programs and community workshops. Served as the Center representative during unemployment claims hearings with the Tennessee Department of Employment Security. Prepared annual EEO-1 Report for the United States Equal Employment Opportunity Commission. Voting member on the Center's Cultural Diversity and CARF Oversight committees.

1995 - 1997 Oak Ridge Schools Oak Ridge, TN  
*Home-School Liaison, Office of Pupil Personnel Services*

Worked with parents, teachers and community representatives in ombudsman/case management capacity to create a positive public school experience for "at-risk" students attending the Oak Ridge Schools. Facilitated community seminars on topics ranging from appropriate parenting to teenage alcohol/drug prevention. Enforced school attendance policy.

1992 - 1995 East TN Community Health Agency Knoxville, TN  
*Case Manager II and I*

Provided direct supervision to Case Manager I's in the completion of noncustodial and custodial assessments submitted to juvenile courts in East Tennessee counties. Worked closely with juvenile court representatives, mental health practitioners, caseworkers and social counselors. Conducted home visits, secured long-term placements for custodial youths, and matched custodial youths and their parents with community resources. Inputted Master Index and Status Profile information into Oracle-based database managed by the TN Department of Health. Internally promoted to Case Manager II in May 1993 and December 1994, respectively.

1991 - 1992 Child and Family Services, Inc. Knoxville, TN  
*Day Associate Teacher/Counselor, Haslam Residential Treatment Center*

Assisted Day Teacher/Counselor in the operation of the residential treatment facility's in-house school. Served client group (between the ages of 11-18) adversely impacted by abuse and neglect.

#### RELEVANT TRAINING CERTIFICATIONS/EXPERIENCES

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- *Active Parenting Now/of Teens*, Active Parenting Publishers, Inc., Greensboro, NC, 2006
- *Financial Aid Seminar*, U.S. Department of Education's Office of Postsecondary Education, Los Angeles, CA, 2003
- *Counseling for Retention and Graduation*, U.S. Department of Education's Office of Postsecondary Education, San Antonio, TX 2004
- *Nonviolent Crisis Intervention*, Crisis Prevention Institute, Knoxville, TN, 1998
- *Active Parenting Today*, Active Parenting Publishers, Inc., Oak Ridge, TN, 1996

#### PROFESSIONAL MEMBERSHIPS (BOTH PAST AND PRESENT)

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- *Member*, Montessori School of Raleigh Board of Trustees, 2007 – Present
- *Participant*, Choices for Children Coalition, 2006 – Present
- *Contributing Member*, A Legacy of Tradition (A LOT) Giving Circle, 2006 – Present
- *Associate Member*, Independent Educational Consultants Association, 2006 – Present
- *Member*, National Association of Social Workers, 1998 – Present
- *Past President*, Massachusetts Educational Opportunity Association, 2005 – Present
- *Two-Term President*, Massachusetts Educational Opportunity Association, 2003 – 2004, 2004 – 2005
- *Membership & Marketing Chair*, Massachusetts Educational Opportunity Association, 2002 – 2003
- *Board Member*, New England Educational Opportunity Association, 2003 – 2005
- *Advisory Board Member*, Worcester Higher Education Resource Center, 2003 – 2005
- *Member*, Worcester (MA) Mayor Timothy P. Murray's At-Risk Taskforce, 2004 – 2005
- *Cubmaster*, Cub Scout Pack 720, Knox Trail Council, 2004 – 2005

#### AWARDS RECEIVED

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- 2005 – Margaret E. Addis Memorial Scholarship, New England Association for College Admissions Counselors (NEACAC), Boston University, Boston, MA
- 2004 – *Employee of the Year*, Youth Opportunities Upheld, Inc., Worcester, MA
- 1991 – *Chancellor's Citation for Extraordinary Professional Promise in Social Work*, University of Tennessee, Knoxville, TN

#### COMPUTER SKILLS

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Working knowledge and experience with the following business software applications: Microsoft Office (i.e., Word, Excel, Access, PowerPoint, Publisher, Outlook), WordPerfect, Quattro Pro, Quicken, GroupWise, Print Shop Deluxe, Lotus 1-2-3, Lotus Approach and SPSS.

#### REFERENCES

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Available upon request.